



ADVENTURE PARK



SPORTING GROUP

Sporting Group is a business holding with 15 years of experience. We specialise in offering a series of services related to physical activity, health, academic formation and entertainment.

Our work is carried out directly via own own sports centres as well as through a diverse and wide selection of services in sporting instalations and hotels.

For some time now we have also been developing a consulting service related to projects based on fitness, health and entertainment.

Over these years of growth and evolution, we have gained a huge amount of experience and knowledge that, together with our passion to improve and strive for excellence in all we do, has enabled us to collaborate in a multitude of exciting projects and to collaborate with many meet interesting people worldwide.

As we continue on this road of growth and transformation , always open to new challenges, we are clear that the end result must always be, that our clients give the máximo effort posible.

Xavi Fuster
Sporting Group CEO





WHAT IS OUR AIM?

Our aim is to contribute to the development of your project and to assure its viability and cost effectiveness at every stage of the process by bringing efficient and personalized solutions to the table. We will deal with both large and small projects with the same dedication, offering a service that ranges from the initial definition of the concept to its operational management on a day to day basis.

OUR PROMISE

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HOW TO WORK TOGETHER

PHASE 1. Consultancy

WE WILL HELP YOU TO MAKE YOUR IDEA A REALITY

It is not important at which stage of development we find your project. We have the necessary experience to identify where there is a need and can guarantee viability in the areas where there is a need.

Our project is a programme that consists of various service modules that can be contracted individually whether it be the integral planning of the project or as a support to your team in specific areas. We can adapt each module and offer easy and effective solutions.

OUR EXPERIENCE



OUR OWN CENTERS

- SPC PORTALS
- SPC BENDINAT
- SPC SON CALIU
- SPC PTO PORTALS



CONSULTANCY PROJECTS

- COUNTRY CLUB
CAP VERMELL
- EXCELENCE CANCÚN
- BAHÍA PRINCIPE
CARIBE



HOTEL ENTERTAINMENT

We offer our
services in more
than 30 hotels
within the best
hotel chains



MODULE 1 Conceptual planification and strategy

- Creation of the concept and the philosophy of the project
- Definition and development of the space
- Development together with the design team



MODULE 2 Operation and service manuals

- Operative procedure manual
- Administration of the process by areas
- Protocol and Customer Support manual



MODULE 3 Economic plan and KPI's

- Financial projection at 5 years
- Development of the KPI's by area
- Tools for economic administration



MODULE 4 Development of services and products

- Menu of services for the project
- Estimate of pricing per service
- Manual of treatments step by step



MODULE 5 Recruitment and formation

- Requisites for the selection of candidates
- Development of the Manual of working skills
- Informative workshops and in-class training



MODULE 6 Pre-opening services

- Development of the chronology of the project
- Coordination of the Critical Path
- Preparation for Soft Opening



MODULE 7 Start up procedure

- Monitoring of the operative processes
- Establishing the Plans for Improvement
- Strategy for the commercialization of the project



MODULE 8 Operational auditing of the processes

- Diagnosis of the situation
- Operation evaluation report
- Mystery Guest

PHASE 2. Operational and integral management

MANAGEMENT OF THE CENTRE

We will manage the Centre in its entirety, adapting to the philosophy of your company and guaranteeing the highest standards of service to your clients. We will help them to manage the all benefits, assuring a professional and quality service and enabling your company to concentrate its efforts on strategic areas of business scope.

The administrative services of the Centre include:



Operation of the installation



Provision of personnel services

Our focus is to administrate the installation as a business and not just a viable amenity within an hotel or a turistic complex. Furthermore we will work tirelessly to offer a memorable experience to our clients through the constant support and experience of the personnel in the Centre.

AREAS OF WORK



Analysis before the installation



Implementation proposal



Creation of teams



Management of the Service

for which
to be best in any
point of view.
Outsourcing [a
from outside sup
to cut costs, whe
transfer of the e



From Sporting Group we can offer you an initial consultation to develop and put the wheels in motion to start the project for an Adventure Park as well as the posterior operative of the same.

At the same time we can offer the possibility, not just to be just an integral part of the Adventure Park project , but to lend our services of sports and entertainment personnel in the whole complex, with the advantage that just one supplier can coordinate all the above mentioned services without the need for intermediates.

CAN WE TALK?

